



ANDORRA PEDIATRICS

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Andorra Pediatrics Patient Satisfaction Survey

Dear Andorra Pediatric Family,

Thank you for having confidence in the care we provide for your family. It is our sincere hope that you are treated in a courteous and professional manner at all times by our staff, and that we provide the care you expect to your complete satisfaction.

You may receive a phone call or letter inquiring about the medical care we provided throughout the year. These telephone surveys are initiated by your insurance company to monitor the care provided to their subscribers. We hope that you have been satisfied enough that you will respond to all the survey questions with a "Completely Satisfied" response.

If there is any reason we did not completely satisfy you, please call or write to Dr. Robert Selig, Dr. Cozza, Dr. Dan Selig or our office manager, Mary Ann Cassidy, so we can personally have the opportunity to address your concerns.

Thank you again for trusting us with the care of your children. We strive to provide the best possible care for you and your family.

Yours truly,

Robert M. Selig, MD, FAAP

Joann C. Cozza, DO, FAAP

Daniel S. Selig, MD